**Job Title:**

**German Call Center Agent Hybrid (m/w/d) - Thessaloniki**

**You like it authentic? Then we like you!**

In the Conduent Greece team, you can expect honest cooperation and an employer who builds on a modern infrastructure: We are one of the world's largest service providers for telecommunications companies, customer care and technical support. Our company culture thrives on the diversity of our employees. Whether experienced professional or career changer, whether student, intern or managing director - unique personalities are not only appreciated by us, they are part of our success.

You can look forward to a pleasant, relaxed working atmosphere, flat hierarchies and many open ears for your needs!Enrich us as:

**German Call Center Agent (f/m/d)****in Thessaloniki / Greece (full-time)**

After extensive training in the office, working in a home office is also possible. Always individually coordinated with you. (Hybrid working model)
Wonderfully central in the city, you will support our team from here and assist Vodafone customers with all questions regarding internet, telephone and TV in our office in Thessaloniki.

**This is your daily work routine:**

* After your detailed training, our Vodafone customers can already hear from the sound of your voice that they have a competent and solution-oriented contact person on the phone with you.
* A regular or new customer wants to order a new product or renew their subscription? After a while, you'll take care of it in no time at all - by e-mail or by phone.

**This is your everyday work:**

* After your detailed training, our Vodafone customers can already hear from the sound of your voice that they have a competent and solution-oriented contact person on the phone with you.
* A regular or new customer wants to order a new product or renew their subscription?
* After a while, you'll take care of it in no time at all - by e-mail or by phone.
* And because you like things neat and tidy, you enter and maintain the customer master data neatly and without fuss in our computer system.
* In other words: as a call centre agent, you not only ensure satisfied customers, but also enrich our friendly team.

**If you have this, we are on the same wavelength:**

* You are a motivated career changer or have experience as a call centre agent.
* You are familiar with working on a PC and have a basic understanding of technology.
* Talking and advising people are your thing
* Proposal submission and sales are in your blood
* Your German is good - both written and spoken
* You are reliable and enjoy working in a team

**We offer you:**

* Interesting and dynamic opportunities to work for one of the most renowned companies in the world.
* Development in a large international matrix organisation
* The opportunity to work on local/regional projects and help build the Greek business operations
* Opportunity for personal and professional development

**How do these benefits sound to you?**

* 1500 € gross / month (1250 € gross basic salary + max. 250 €, percentage for office attendance)
* + performance bonus
* + Reimbursement of teleworking expenses (in accordance with the law)
* + 2 additional salaries per year
* Permanent employment contract
* Private health and life insurance
* Holidays according to length of service
* A colourful, open-minded team that is looking forward to meeting you!
* A good work-life balance thanks to shift models and forward-looking assignment planning

**Working hours:**

40 hours per week, Monday - Sunday, shift model

**Contract:**

Full-time, permanent contract

**Apply today for the position of German Call Center Agent (m/f/d) in Thessaloniki.**

**We look forward to hearing from you!**